

CUSTOMER SUCCESS



Kodiak Northwest Plows Through Drifts—and Data

Your plane is circling over the airport in a blizzard, unable to land because of heavy snow build-up. Fortunately, the airport has invested in a mammoth runway sweeper from Kodiak Northwest. The sweeper’s huge brooms cut swaths up to 18 feet wide at a time, blasting away 35,000 cubic feet of snow per minute. When you’re finally able to descend, you owe your safe arrival to the big orange machines that cleared your way.

Kodiak Northwest is one of the world’s foremost snow removal equipment firms, manufacturing snow blowers, plows, sweepers, and blades. Units vary from truck-chassis models to loader-mount self-contained snowblowers. None of Kodiak Northwest’s products come off an assembly line. They’re each custom-made, designed to the buyer’s unique specifications. After more than 30 years in the snow removal business, the company now boasts customers in almost every state (including Hawaii), as well as in countries like Australia, Chile, Germany, Iceland, Norway, Russia, and Sweden.

Buried Under the Avalanche

For years, Kodiak Northwest relied on DacEasy, an easy-to-use accounting package, that is designed for small businesses. But as the company grew eight-fold in just five years, so did its accounting needs. Volumes increased, and processes became much more complex.

As often happens, Kodiak didn’t realize just how big the company was growing. But over time, they discovered that they had outgrown their trusty, well-loved DacEasy package. It was time to upgrade to Sage MAS 90.

“Here we were, running a multimillion dollar business with the same tools we used when we started out,” says Carol Badger, Kodiak’s office manager. “We’re under a lot of pressure all the time. That’s why I was so relieved to find out that there was a logical fix. And since I didn’t want to switch products in the first place, it was great news to learn how much we could accomplish just by doing a simple migration.”

Customer:

Kodiak Northwest, Inc.

Industry:

Manufacturing snow removal equipment

Location:

Paul, Idaho

Number of Locations: One

Number of Employees: 46

System:

Sage MAS 90

- General Ledger
- Accounts Payable
- Accounts Receivable
- Bank Reconciliation
- Inventory Management
- Sales Order
- Purchase Order

CHALLENGE

Acquire an accounting package that can handle the growth issues and accommodate increasingly complex business processes.

SOLUTION

Sage MAS 90 core accounting modules.

RESULTS

Data migration accomplished in one day; streamlined accounting systems; more effective business management.

Carol had her hands full running the administrative department. The last thing she needed was a complicated software project to supervise. She was especially worried about the integrity of data. What would happen when files were transferred from the flat DacEasy database to the modular Sage MAS 90 version? She simply couldn't afford to lose any financial information.

Clearing the Way for Success

Carol contacted her Sage Software authorized reseller, who was familiar with manufacturing enterprises. He was also an expert in system conversions. In just one day, all of Kodiak's data was exported safely from DacEasy, first to Microsoft Excel files, and then, using Visual Integrator, to Sage MAS 90. The reseller described it as "a piece of cake."

"We were up and running almost instantly after the migration," says Carol. "There was only one tiny glitch with the banking portion of the program, which our vendor fixed in about three minutes. He saved us literally thousands of hours by moving all of the data for us. Now the new system is doing exactly what we wanted, and everyone is quite pleased."

Today all core accounting functions are handled smoothly by Sage MAS 90. The software takes care of general ledger, payables, reporting, banking, trial balance, and cash disbursement duties. It also tracks parts and supplies, and calculates payroll.

Sage MAS 90 performs invoicing and cuts checks. "Our invoices are so much prettier than they ever were before, with a very nice design on them, and we can have the triple copies that we need too," Carol reports. She likes the convenience of being able to turn out invoices on her laser printer as well, with processing taking place in record time. She is also pleased with the way that wire transfers and other payment transactions are easily accounted for. "The extra features that we have with Sage MAS 90 are allowing us to manage our business much more effectively."

Carol is convinced that the timing was perfect for changing accounting software packages. "DacEasy's product allowed us to grow our business to where we are today. Now, with Sage Software's help, we have taken our company to the next level with Sage MAS 90."

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ABOUT SAGE SOFTWARE

Sage Software supports the needs, challenges, and dreams of more than 2.7 million small and mid-sized business customers in North America through easy-to-use, scalable, and customizable software and services. Our products help manage a complete range of business functions including: accounting, operations, customer relationship management, human resources, time tracking, merchant services and the specialized needs of the construction, distribution, healthcare, manufacturing, nonprofit, and real estate industries.

